

## ACT Wellbeing Framework

Note that this is a population level outcomes framework and population outcomes and indices are used to measure it. We have adapted it here to assist community services where they are required to align outcomes to this. While we have selected those outcomes with the strongest alignment, community services can select some or all of the outcomes proposed, or add different outcomes from the Tree that align to their service focus and the ACT wellbeing framework.

ACT Wellbeing Framework	Community Services Outcomes Tree
<p><b>Access and connectivity</b></p> <ul style="list-style-type: none"> <li>• Access to services</li> <li>• Digital access</li> <li>• Liveable city</li> <li>• Transport use and access</li> </ul>	<p><b>Services and Government Benefits, Daily Life</b></p> <ul style="list-style-type: none"> <li>• Access to/use of services (Services and Government Benefits)</li> <li>• Access to/receipt of crisis services and supports (Services and Government Benefits)</li> <li>• Access to information about services (Services and Government Benefits)</li> <li>• Telecommunications (Daily Life)</li> <li>• <b>NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.</b></li> <li>• <b>NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.</b></li> </ul>
<p><b>Economy</b></p> <ul style="list-style-type: none"> <li>• Business conditions and economic diversity</li> <li>• Economic performance</li> <li>• Employment</li> </ul>	<p><b>Employment</b></p> <ul style="list-style-type: none"> <li>• <b>NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.</b></li> <li>• <b>NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.</b></li> <li>• Gain employment (Employment)</li> <li>• Maintain employment (Employment)</li> <li>• Secure and sufficient work (Employment)</li> </ul>

- Income inequality
- **NOTE: In general this domain measures change for specific populations and meso and macro level outcomes. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**

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***Education and life-long learning***

- Early childhood education
- Learning growth
- Equity of educational outcomes

- Student belonging
- Learning for life

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***Family, Learning, Skills and Development, Social Inclusion***

- Child/young person: meeting developmental milestones (Family)
- Achieving learning outcomes and qualifications (Learning, Skills and Development)
- **NOTE: In general this domain measures change for specific populations and meso and macro level outcomes. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**
- Participation and engagement in education/training (Learning, Skills and Development)
- Feeling valued and belonging (Social Inclusion)
- Transition in and out of education/training (Learning, Skills and Development)
- Achieving learning outcomes and qualifications (Learning, Skills and Development)

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***Environment and climate***

- Healthy and resilient natural environment
- Connection to nature
- Climate resilient environment and community

**NOTE:**  
**This domain targets meso and macro level outcomes, that is, outcomes in the environment. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change**

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***Governance and institutions***

- Trust in government
- Trust in other institutions
- Feeling that voice and perspective matter
- Access to justice and restorative practice
- Human rights

***Social Inclusion, Choice and Empowerment, Justice***

- **NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**
- **NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**
- Have a say in community (Social Inclusion)
- Have a say in services (Choice and Empowerment)
- General – individuals and victims of crime (Justice)
- General – offenders (Justice)
- Personal rights (Justice)
- Legal rights (Justice)

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***Health***

- Overall health
- Best start to life
- Life expectancy
- Mental health
- Access to health services
- Healthy lifestyle

***Health, Family, Services and Government Benefits***

- General (Health)
- Child/young person: meeting developmental milestones (Family)
- Physical health (Health)
- Mental health (Health)
- Access to/use of services (Services and Government Benefits)
- Self-management: health and wellbeing (Health)

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***Housing and home***

- Homelessness
- Rental stress
- Housing affordability and availability
- Housing suitability

***Housing***

- Access to interim or crisis accommodation (Housing)
- Stable housing (Housing)
- Affordable housing (Housing)
- Affordable housing (Housing)
- Suitable housing (Housing)

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***Identity and belonging***

- Sense of belonging and inclusion
- Support for multiculturalism
- Arts and culture
- Connection to Canberra
  
- Valuing Aboriginal and Torres Strait Islander cultures and recognising our Traditional Custodians

***Social Inclusion***

- Feeling valued and belonging (Social Inclusion)
- Connection to culture (Social Inclusion)
- Feeling valued and belonging (Social Inclusion)
- Participation in community and social activities (Social Inclusion)
- **NOTE: This is a meso and macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**
- Feeling valued and belonging (Social Inclusion)
- Connection to culture (Social Inclusion)

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***Living standards***

- Income levels
  
- Net worth

***Finance***

- Meet basic expenses (Finance)
- Money for more than basic needs (Finance)
- **NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**

- Cost of living
- Financial position
- **NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**
- Cover a financial emergency (Finance)
- Meet basic expenses (Finance)
- Financial management skills (Finance)
- Access to financial advice, products and supports (Finance)
- Money for more than basic needs (Finance)
- Sets and pursues long-term financial goals (Finance)
- Reduced financial worry (Finance)

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### **Safety**

- Feeling safe
- Victims of crime
- Domestic and family violence
- Road safety
- Workplace safety
- Emergency services

### **Safety, Justice**

- Safe where live/sleep (Safety)
- Safe relationships (Safety)
- Safe environments (Safety)
- Cyber safety (Safety)
- Risk awareness (Safety)
- Safely speak up and act (Safety)
- Support victims of crime (Justice)
- Safe where live/sleep (Safety)
- Safe relationships (Safety)
- Change in violent, abusive and controlling behaviour (Safety – Perpetrator)
- Safe, respectful behaviours and attitudes (Safety – Perpetrator)
- Accept responsibility for own feelings and actions and are motivated to change (Safety – Perpetrator)
- **NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**
- Safe environments (Safety)
- **NOTE: This is a macro level outcome. The Community Services Outcomes Tree**

- Community resilience to emergencies

**targets changes for individual users of community services, so is not compatible to measure this kind of change.**

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***Social Connection***

- Sense of social connection
- Levels of loneliness
- Levels of volunteering
- Participation in community events and activities

***Social Inclusion***

- Social connections and relationships (Social Inclusion)
- Feeling valued and belonging (Social Inclusion)
- Social support (Social Inclusion)
- Participation in community and social activities (Social Inclusion)
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***Time***

- Quality of time
- Work-life balance
- Time spent travelling within Canberra
- Unpaid work including caring

***Choice and Empowerment, Employment, Daily Life***

- Control and choice in daily life (Choice and Empowerment)
- Meaning and purpose (Daily Life)
- Job satisfaction (Employment)
- **NOTE: This is a macro level outcome. The Community Services Outcomes Tree targets changes for individual users of community services, so is not compatible to measure this kind of change.**
- Control and choice in daily life (Choice and Empowerment)
- Meaning and purpose (Daily Life)